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PATENT

MS160276.1

AF=2124

**CERTIFICATE OF MAILING**

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Date: 5-6-04Himanshu S. Amin**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:

Applicant(s): Erin M. Bourke-Dunphy *et al.*

Examiner: Qamrun Nahar

Serial No: 09/726,111

Art Unit: 2124

Filing Date: November 29, 2000

Title: METHOD AND SOFTWARE TOOLS FOR INTELLIGENT OPERATING
SYSTEM INSTALLATIONMail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450**RECEIVED**

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Technology Center 2100

REPLY TO FINAL OFFICE ACTION DATED FEBRUARY 26, 2004

Dear Sir:

06/17/2004 MMIDDLE1 00000001 501063 09726111

01 FC:1201
02 FC:120286.00 Favorable reconsideration of the above-identified patent application is respectfully
162.00 DA
requested in view of the amendments and comments below.